

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
**2020-2021**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: C) College Name:

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
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F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
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**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
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## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?  
 4 – 85 to 100%  
3 – 70 to 84%  
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2. How well did the teachers prepare for the classes?  
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2 – Poorly  
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0 – Won't teach at all
  
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4 – Always effective  
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3 – Very good  
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5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
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6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
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- 4 – Regularly
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
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9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.
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20. The overall quality of teaching-learning process in your institute is very good.

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Increase industrial visit
- b) Please conduct more workshops & Technical Seminars
- c) Conduct on Seminar personality development.



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BEE

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**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
2020-2021

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a) Yes  b) No

B) Age: 21

C) College Name: *chitanga engineering college*

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

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### Student Satisfaction Survey on Teaching Learning Process

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- 4 – Significantly
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9. The institution provides multiple opportunities to learn and grow.

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To a great extent

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a) need more ppt presentations.

b) Need more time for CRT classes.

c) want more skill development programme/work shop.

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**Key Indicator - 2.7.1**  
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c) need more PPT presentations.

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- b) Life skills Improvement .
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## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) please do more practical workshops of contemporary world.
- b) Provide an application for weekly tests & online quiz examinations. (develop).
- c) provide concepts examples and applications on a website to learn through animated videos.

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
**2020-2021**

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B) Age: 21 C) College Name: *Charanya Engineering College*

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Required practically on going project visitings to clearly and practically understanding learned concepts
- b) Software Courses required for non-software course students which are having good demand in present/current times
- c) Required skills to face the on-campus or off-campus interviews should be improved or trained as per latest trends

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Better to provide Technical oriented programs like industry visit
- b) Add courses according to the competitive field in all branches
- c) <sup>provide</sup> ~~add~~ industry / project based training from 3<sup>rd</sup> year on-wards.

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Please try to introduce more programming labs for non-IT students (like C, C++ etc...)
- b) Please try to conduct more number of workshops & seminars to enhance practical learning
- c) Try to add few classes of campus recruitment trainings from the 3<sup>rd</sup> year to make students ready for recruitments in final year.



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- b) Effective teaching involves major component of instruction with live examples.
- c) Teachers will encourage and pull to the students about seminars after completion of syllabus.

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F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?  
 4 – 85 to 100%  
3 – 70 to 84%  
2 – 55 to 69%  
1 – 30 to 54%  
0 – Below 30%
  
2. How well did the teachers prepare for the classes?  
4 – Thoroughly  
 3 – Satisfactorily  
2 – Poorly  
1 – Indifferently  
0 – Won't teach at all
  
3. How well were the teachers able to communicate?  
 4 – Always effective  
3 – Sometimes effective  
2 – Just satisfactorily  
1 – Generally ineffective  
0 – Very poor communication
  
4. The teacher's approach to teaching can best be described as  
 4 – Excellent  
3 – Very good  
2 – Good  
1 – Fair  
0 – Poor



5. Fairness of the internal evaluation process by the teachers.

4 – Always fair

3 – Usually fair

2 – Sometimes unfair

1 – Usually unfair

0 – Unfair

6. Was your performance in assignments discussed with you?

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time

- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Encourage students to participate in teaching after every unit ending and Group discussion.
- b) Add some software Courses in curriculum apart from subjects to encourage in software side.
- c) Give some Model Examples of every unit of every topic to get practical knowledge.

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
**2020-2021**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 23 C) College Name: CHAITANYA ENGINEERING COLLEGE

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) would have been much better if we students be given an opportunity to involve in teaching-learning process
- b) would have been much better if there is a blend of classroom and Digital learning
- c) would have been much better if students are given an opportunity to earn credits in the mooc platforms like Swayam, NPTEL, EDX etc. . . .

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
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6. Was your performance in assignments discussed with you?

- 4 – Every time
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
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- 1 – Marginally
- 0 – Not at all

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- 4 – Strongly agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
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- 3 – Reasonably
- 2 – Partially
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
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**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
2020-2021

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 20 C) College Name: Chaitanya Engineering college.

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
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**Instructions to fill the questionnaire**

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## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree ✓

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) We need best and more live examples

b) Apart from the syllabus it be better to teach co-curricular classes (E) Programs.

c) Unit-wise test's after completion of units.

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) To provide more Skill oriented courses
- b) Provide opportunity for student to present some topics in course.
- c) More remedial classes / Aptitude classes other than curriculum.

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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20. The overall quality of teaching-learning process in your institute is very good.

- ✓ 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Industrial training to be practised.
- b) project based teaching to be implemented
- c) Digital classrooms to be implemented

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) *project Based teaching.*
- b) *Industrial Based teaching*
- c) *Digital class rooms.*

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for student satisfaction survey regarding teaching learning process.

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
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11. Your mentor does a necessary follow-up with an assigned task to you.

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20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Project Based Teaching

b) Industry Based Teaching

c) Better to have a Digital classroom.

## Criterion II – Teaching–Learning and Evaluation

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- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) provide digital class

b) provide seminars class

c) project implementation.

## Criterion II – Teaching–Learning and Evaluation

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- 4 – Strongly agree
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- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Project based teaching
- b) Industry based teaching
- c) digital classroom

## Criterion II – Teaching–Learning and Evaluation

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20. The overall quality of teaching-learning process in your institute is very good.

- ✓ 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) provide digital classes to improve.
- b) provide seminars ~~at~~ in class room about technical system.
- c) project implementation.

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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  - 0 – Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4 – Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0 – Poor

20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Project based learning.

b) Digital classes.

c)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

4 – 85 to 100%

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4 – Thoroughly

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0 – Won't teach at all

3. How well were the teachers able to communicate?

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
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11. Your mentor does a necessary follow-up with an assigned task to you.

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12. The teachers illustrate the concepts through examples and applications.

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13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time

- 3 – Usually
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- 0 – Never

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Improvement of digital classrooms.
- b) Improvement of technical equipment in the lab.
- c) Best explanation of projects based learning.

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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4 - Strongly agree

✓ 3 - Agree

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) *Project based learning.*

b) *Digital Classes.*

c)

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- a) *project designing*
- b) *digital classes*
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a) Encouragement on cultural Activities

b) To change the condition of Washrooms.

c) To encourage more in Sports.

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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly
  - 3 – Often
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  - 0 – Never
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- 4 – Significantly
  - 3 – Very well
  - 2 – Moderately
  - 1 – Marginally
  - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
  - 3 – Agree
  - 2 – Neutral
  - 1 – Disagree
  - 0 – Strongly disagree

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
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**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
**2020-2021**

**Guidelines for Students**

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A) Please confirm this is the first and only time you answer this survey.  
 a) Yes  b) No

B) Age: 20 C) College Name: Chaitanya engineering college

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?  
 a) Bachelor's  b) Master's  c) MPhil   
 d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?  
 a) Arts  b) Commerce  c) Science   
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**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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- b) TO change the condition of washroom .
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A) Please confirm this is the first and only time you answer this survey.

a) Yes  , b) No

B) Age: C) College Name: **CHAITANYA ENGINEERING college.**

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
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E) What degree program are you pursuing now?

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E) What degree program are you pursuing now?

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- b) Computer softwares can be improved
- c) Multiple competitive exam tips are required and solving help.

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- ~~4~~ – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time

- ~~3~~ – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- ~~3~~ - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) I would prefer to make students focus on skills not only on subject.
- b)
- c) More Encouragement in Sports.